

# STIC EIC 3600

## Search Request Form

113701  
15  
114464

Today's Date:

Priority Date: 2/15/2001

Your Name Katherine Mitchell  
AU 3677 Examiner # 78610  
Room # 2A10 Phone 305-6713  
Serial # 09/784875

Format for Search Results:  
PAPER DISK EMAIL

Where have you searched?

705/26,27, google

Please attach citations of relevant art you have found.

What is the focus of this search?

Please include concepts, synonyms, keywords, definitions, strategies, in short anything that helps to describe the topic. Please attach a copy of the abstract and pertinent claims.

please call me I can explain.

Basically, electronic ordering via computer or internet.  
Ordering a configurable item (like a PC - specify RAM, harddrive, etc)  
The vendor's software has a validation function to determine if  
the order is a valid configuration (that PC can have that amt of memory,  
a CD writer drive, etc)

Regardless of whether the configuration is valid, the order is sent on  
electronically for approval.

After Approval, continue processing order.

→ If configuration is not valid, allow further processing while  
obtaining missing or incorrect data. Once order is complete &  
approved, revalidate to make sure configuration is still  
valid.

need Dialogue & NPC search. Thanks.

STIC Searcher Belle McIntire

Phone 217-707 308 6100

Date picked up 2/13/01

Date completed 2/17/01



02-05-04A09:00 RCVD

# MULTI-VENDOR INTEGRATION PROCESS FOR INTERNET COMMERCE

## ABSTRACT

A method for automatically processing electronic customer orders for configurable products. In one embodiment, a web site that is operable to access a vendor ordering application receives a user who is electronically transferred from a web site or computer that is operable to access an electronic procurement application. Next, the vendor ordering application allows creation of an electronically placed order for a configurable product. The vendor ordering application determines whether any product is configured properly; however, the order will be allowed to proceed even if all the required order processing information is not yet provided. The vendor ordering application then transfers an electronic copy of the incomplete order to the electronic procurement application. Next, the vendor application receives an approval for the order, along with the rest of the required order information. At this point, the vendor application checks to see if the purchase order information is complete and valid.

Customer accesses vendor ordering application via web or customer's computer. Accesses electronic procurement application, which creates an electronic order for a customized configuration of a product. Vendor ordering application determines if configuration is valid, and sends order for approval even if it is NOT valid. Vendor ordering application sends elec. order, valid or invalid, to elec. procurement application. Then vendor ordering appl. gets approval & the rest of the required information →

SOLUTION: A **client** 102 and a server 103 are connected through a communication **network** 101. Ready-made goods data related to a lot of customized software is preserved in a ready-made goods database 104 connected to the server 103. Outline data of ready-made goods is presented by an outline output part 106 before an ordering for customization is given; and when a **user** selects available ready-made goods, this selection indication is discriminated by a selection input part 107, and specification data of the ready-made goods according with the selection indication is provided for the **user** by a specification output part 108 allow the **user** to edit the specification data to a desired form. Edited specification data is preserved on a specification data file 110 by a specification input part 109. Thus ready-made **goods** are **customized** in accordance with preserved specification data.

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12/5/3 (Item 3 from file: 347)

DIALOG(R)File 347:JAPIO

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06513860 \*\*Image available\*\*

METHOD AND DEVICE FOR PROVIDING **CUSTOMER** CONFIGURATION MACHINE TO **INTERNET** SITE

PUB. NO.: 2000-099577 [JP 2000099577 A]

PUBLISHED: April 07, 2000 (20000407)

INVENTOR(s): HENSON KEN

APPLICANT(s): DELL USA LP

APPL. NO.: 11-184178 [JP 99184178]

FILED: June 29, 1999 (19990629)

PRIORITY: 158564 [US 98158564], US (United States of America),  
September 22, 1998 (19980922)

INTL CLASS: **G06F-017/60**

#### ABSTRACT

PROBLEM TO BE SOLVED: To provide an **on - line** store of a **web** base provided with a **user** interface, by which the custom **configuration** of a **computer** system is **possible** in accordance with the identification of a **user** pertaining a previously fixed **customer** set.

SOLUTION: The **on - line** store 10 is provided with a configurator 18 where options and respective prices against them are displayed in a configurator **web** page in accordance with the recognition of the **user** and which constitutes the computer system provided with the option selected by a **user** input, a cart 20 which includes a cart **web** page and temporarily stores the **customer configuration computer** system, checking-out 22 which includes a check-out **web** page, displays a payment option and obtains payment and delivery information and a database 24 for dynamically **supplying** a configuration option to the configurator in accordance with the identification of the **user**.

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12/5/4 (Item 1 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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015608682    \*\*Image available\*\*  
WPI Acc No: 2003-670839/200363  
XRPX Acc No: N03-535666

**Internet sales tax computation based on geographic region involves computing Internet sales taxes based on taxes associated with determined geographical regions associated with either product ship-to address or seller's address**

Patent Assignee: LAMOTTA C M (LAMO-I); WORKMAN A (WORK-I)

Inventor: LAMOTTA C M; WORKMAN A

Number of Countries: 001    Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20030126018	A1	20030703	US 200132871	A	20011228	200363 B

Priority Applications (No Type Date): US 200132871 A 20011228

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 20030126018	A1	62	G06F-017/60	

Abstract (Basic): US 20030126018 A1

NOVELTY - The method involves computing the taxes associated with the **Internet** transactions based on the taxes associated with the determined geographical regions which are associated with either the product ship-to address or seller's address.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are included for the following:

- (a) the computer system for **Internet sales tax computation**; and
- (b) the computer readable medium storing the instructions for **Internet sales tax computation**.

USE - For computing **Internet sales tax** based on geographic region.

ADVANTAGE - Determines appropriate **sales tax** associated with **Internet** transactions and provide seller with detailed tax information to reduce tax problems. Enables an organization to maximize use of the **Internet** for business transactions. Permits **customer** to manage, build and maintain **web** -enabled applications. Provides the ability to launch fully functional, highly flexible electronic stores expeditiously. Provides end **users** with the ability to **customize** the **configuration** of **product** images that are available within the electronic store by selecting and matching product components. Ensures automatic detection and **correction** of incompatible product component selections by end **users** . Ensures efficiency and consistency in the use of the **Internet** throughout the organization. Allows table driven growth of electronic store.

DESCRIPTION OF DRAWING(S) - The figure is a block diagram showing the architecture of a **network** suitable for computing **Internet sales tax**.

pp; 62 DwgNo 1/33

Title Terms: **SALE** ; TAX; COMPUTATION; BASED; GEOGRAPHICAL; REGION;  
COMPUTATION; **SALE** ; BASED; ASSOCIATE; DETERMINE; GEOGRAPHICAL; REGION;  
ASSOCIATE; PRODUCT; SHIP; ADDRESS; ADDRESS

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

12/5/5    (Item 2 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
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12/5/12 (Item 9 from file: 350)

DIALOG(R)File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

014999689

WPI Acc No: 2003-060204/200306

XRPX Acc No: N03-046590

Network **ordering system and method for** customizing products

Patent Assignee: ZHAN K (ZHAN-I)

Inventor: ZHAN K

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
CN 1368702	A	20020911	CN 2001103702	A	20010209	200306 B

Priority Applications (No Type Date): CN 2001103702 A 20010209

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
CN 1368702	A		G06F-017/60	

Abstract (Basic): CN 1368702 A

NOVELTY - The invention relates to a system and its method for ordering **customized product** through **network** . Based on data of original type product specification stored on database of original type product and requirement of modifying the original type product sent by a **customer** , the specification of original type product is modified to the specification of **customized product** . Based on the said specification of **customized product** , a quotation is generated, and the customized specification and quotation are provided for the **customer** to **validate** .

DwgNo 0/0

Title Terms: **NETWORK ; ORDER ; SYSTEM; METHOD; CUSTOMISATION; PRODUCT**

Derwent Class: T01

International Patent Class (Main): **G06F-017/60**

File Segment: EPI

12/5/13 (Item 10 from file: 350)

DIALOG(R)File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

014796643 \*\*Image available\*\*

WPI Acc No: 2002-617349/200266

XRPX Acc No: N02-488548

**Unassembled manual motor controller selection method involves comparing product specification information from user with pre-stored controller information, and displaying information related to unassembled motor controller**

Patent Assignee: MOTLEY M A (MOTL-I); PATRO L E (PATR-I); PITZEN C S (PITZ-I); RAJAGOPALAN M (RAJA-I)

Inventor: MOTLEY M A; PATRO L E; PITZEN C S; RAJAGOPALAN M

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020077935	A1	20020620	US 2000737630	A	20001215	200266 B

Priority Applications (No Type Date): US 2000737630 A 20001215

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
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Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200150389	A2	20010712	WO 2000US35566	A	20001229	200151 B
AU 200130769	A	20010716	AU 200130769	A	20001229	200169

Priority Applications (No Type Date): US 99174147 P 19991231

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
WO 200150389	A2	E	44	G06F-017/60	

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA  
CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP  
KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT  
RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR  
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200130769 A G06F-017/60 Based on patent WO 200150389

Abstract (Basic): WO 200150389 A2

NOVELTY - The **user** interface contains program code configured to prompt the input of information from the user relating not only to the design of a **customized item** to meet the **user**'s specific needs, such as a drilling tool, but also to the tooling and manufacturing of the designed item. The interface generates a quotation for the manufacture and **sale** of the item, e.g. a drilling tool. The interface is preferably a graphical interface and may present the **user** with a drawing of the designed drilling tool for **approval** prior to placing an **order**. The system may also check the technical feasibility of the **user**'s design.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are included for

(a) a method for generating a quotation for a drilling tool

(b) and a computer system with program code to quote for tooling for a particular machining process.

USE - Designing and obtaining quotations for **customized equipment**, such as drilling tools.

ADVANTAGE - Provides an automatic system which simplifies the design and quotation process for **customized equipment**.

pp; 44 DwgNo 0/33

Title Terms: COMPUTER; **NETWORK**; DESIGN; DRILL; TOOL; OBTAIN; QUOTATION;

**SUPPLY**; TOOL; **USER**; INTERFACE; SERVE; ALLOW; **USER**; DESIGN; TOOL;

GENERATE; QUOTATION; MANUFACTURE

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

12/5/28 (Item 25 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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013966960 \*\*Image available\*\*

WPI Acc No: 2001-451174/200148

XRPX Acc No: N01-334071

**Electronic financing system for obtaining loan approvals for purchasing automobiles, has qualification module that determines if buyer is qualified for loan on first or second vehicle**

Patent Assignee: AUTOBYTEL.COM INC (AUTO-N)

Inventor: WALKER T

Number of Countries: 093 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200109787	A2	20010208	WO 2000US19745	A	20000719	200148 B

order Cisco products online and connects directly with their Oracle enterprise-resource-planning software on the production line)

InternetWeek, p 57

October 27, 1997

DOCUMENT TYPE: Journal ISSN: 0746-8121 (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 595



(USE FORMAT 7 OR 9 FOR FULLTEXT)

ABSTRACT:

...vendors on the Web is Cisco. In January, 13 percent of its product orders were **completed** online. Cisco's product configuration system, based on software from Calico Technology, allows **customers** to **configure** and **order Cisco products online** and connects directly with their Oracle enterprise-resource-planning software on the production line. Cisco...

TEXT:

...vendors on the Web is Cisco. In January, 13 percent of its product orders were **completed** online. Cisco's product configuration system, based on software from Calico Technology, allows **customers** to **configure** and **order Cisco products online** and connects directly with their Oracle enterprise-resource-planning software on the production line.

Cisco...

12/3,K/9 (Item 1 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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02115848 67317577

**Getting the most from your B2B-enabled supply chain**

Brewton, Tom; Kingseed, Kirsten

Journal of Business Strategy v22n1 PP: 28-31 Jan/Feb 2001

ISSN: 0275-6668 JRNL CODE: JST

WORD COUNT: 1353

...TEXT: customers to use the Web?

\* Are the orders "clean" when they hit our system?

\* Can **customers** **order** the **correct** **product** **configurations** ?

\* Can we process orders directly from the **Web** , or do we need to re-enter the data?

\* Have we accurately forecast demand patterns...

12/3,K/10 (Item 2 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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02086880 63349899

**Breaking down the communication barriers**

Sofranec, Diane

Computer - Aided Engineering v19n11 PP: 34-36 Nov 2000

ISSN: 0733-3536 JRNL CODE: CAE

WORD COUNT: 1749

...TEXT: this technology to make products to order instead of for stock. CPC applications make it **possible** for customers to log on to a **Web** site, choose the **configuration** of the **product** that suits their needs, place an order, and receive up-to-the-minute information about...

**12/3,K/11 (Item 3 from file: 15)**  
DIALOG(R)File 15:ABI/Inform(R)  
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01999774 51243662

**Where demand meets supply**

Bradley, Peter

Logistics Management & Distribution Report v39n3 PP: 65-67 Mar 2000

ISSN: 1098-7355 JRNL CODE: LMDR

WORD COUNT: 1142

...TEXT: capacity and slashed its time to market for new products. Its systems also assure that **customer** -configured **orders** are **compatible** with other systems operated by the **customer** , reducing **order** errors to under 1 percent.

\* Cemex is a cement producer in

**12/3,K/12 (Item 4 from file: 15)**  
DIALOG(R)File 15:ABI/Inform(R)  
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01993049 49802096

**Applying call center business-to-business know-how to the Web**

Hennings, Tom

Call Center Solutions v18n7 PP: 56-58 Jan 2000

ISSN: 1521-0774 JRNL CODE: TLM

WORD COUNT: 1367

...TEXT: great way to encourage the purchase of items or a product group from which a **customer** has not previously **purchased** . One way to accomplish this cross-selling is to provide price incentives for the **complete** solution. To create larger orders and better account penetration, be sure these types of **merchandise configuration** capabilities are available in your **Web** selling system.

Create Urgency

Motivating customers to buy for the first time, buy now, buy...

**12/3,K/13 (Item 5 from file: 15)**  
DIALOG(R)File 15:ABI/Inform(R)  
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01965499 47608824

**Caution nets the configurers**

Kochan, Anna

Works Management v52n12 PP: 10-13 Dec 1999

ISSN: 0374-4795 JRNL CODE: WMG

WORD COUNT: 1614



Business Wire, p0263  
Oct 24, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 524

... an e-commerce first, simplifies customer and reseller participation in e-commerce by providing a **complete** integrated **purchasing** solution.

"As a **customer** of Ariba Buyer, an Ariba SupplierLive partner, and now the first networking company to include...

12/3,K/26 (Item 7 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

07928536 Supplier Number: 66267130 (USE FORMAT 7 FOR FULLTEXT)  
**Kinetics Chooses Calico for Online Selling of Complex, Build-to-order Products; Calico Advisor and Calico Market Maker Increase Sales and Accelerate Time to Market for Kinetics.**

Business Wire, p0105  
Oct 23, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 891

... systems already in place. Rather than relying on external programmers, Kinetics engineers can model complex **configurable** **products** on their own.

"For any company taking its business **online**, the foremost concern is customer satisfaction. For Kinetics, having a **complete**, Java-based **selling** solution that empowers **customers** to take control of **configuring** and purchasing complex **products** **online** is a critical success factor," said Alan Naumann, president and CEO, Calico Commerce. "Calico will..."

12/3,K/27 (Item 8 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

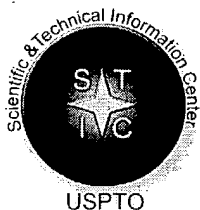
07917097 Supplier Number: 66192489 (USE FORMAT 7 FOR FULLTEXT)  
**ACCESS COMMERCE Launches 'Powered by Cameleon' a New e-Component Suite for Guided Buying over the Internet.**

Business Wire, p0459  
Oct 18, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 767

... pricing information as well as a graphical product representation. Assisted in each step of their **buying** process, web **customers** are instantly informed if they need to change their selections to obtain a **valid** **product** **configuration**.

With Cameleon eConfigurator, the **web** site becomes an authentic sales guide, ensuring an efficient and effective buying experience for the

12/3,K/28 (Item 9 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)



# **STIC Search Report**

## **EIC 3600**

**STIC Database Tracking Number: 114464**

**TO: Katherine Mitchell**  
**Location:**  
**Art Unit : 3677**  
**Tuesday, February 17, 2004**

**Case Serial Number: 09/784875**

**From: Bode Akintola**  
**Location: EIC 3600**  
**PK5-Suite 804, 8A01**  
**Phone: 308-6150**

**Olabode.akintola@uspto.gov**

### **Search Notes**

Examiner Katherine,

Please find attached your search results.

Please let me know if you like for me to try a refocused search with a different strategy or additional terms.

Please take a few minutes to fill the attached Colored feedback form to the EIC.

Thanks,

Bode Akintola

; Consumer Information

11/5/6 (Item 1 from file: 583)  
DIALOG(R) File 583:Gale Group Globalbase(TM)  
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09328094

NEC begins direct sales of computers via Internet

JAPAN: NEC KICKS OFF ONLINE SALES OF COMPUTERS

Nikkei Net Interactive (ATM) 19 Jul 2000 NikkeiIndustrial Daily, online  
Language: ENGLISH

A new web site cum virtual mall has been launched in Japan by NEC Corp on 18 July 2000. With availability of the web site, customers can order customised -built computers. With prices unchanged to those sold in retail outlets, customers will be given options from a list of memory capacities and monitors to be built in any of the 11 units of Value G series desktop personal computers featured in the virtual mall. Customers can access to the NEC's 121ware.com.site, to browse for complete product information, services and support before placing orders.

Val?

COMPANY: NEC

PRODUCT: Microcomputers (3573MI);

EVENT: Product Design & Development (33); Marketing Procedures (24);

COUNTRY: Japan (9JPN);

11/5/7 (Item 2 from file: 583)  
DIALOG(R) File 583:Gale Group Globalbase(TM)  
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09280052

....  
US: UPS WINS ISUPPLI CONTRACT  
Press Release (UPS) (PRS) 27 Apr 2000 p.2  
Language: ENGLISH

iSuppli, a new company linking buyers and suppliers of electronic components, has teamed with the UPS Logistics Group to manage orders and to provide supply chain visibility to its product network via customised IT systems. iSuppli manages a supply network for the procurement and distribution of electronic components. UPS LG will operate cross-dock facilities to receive aggregated orders, breaking them into customer-specific shipments. The logistics provider will also manage inbound and outbound transportation to help ensure delivery of most products within 48 hours and will provide technology to give complete supply chain visibility to all parties.

COMPANY: UPS LOGISTICS GROUP; ISUPPLI

PRODUCT: Private Mail & Express Services (4312); Courier Services (7393CU); Electronic Components (3670);  
EVENT: Capital Expenditure (43); Use of Materials & Supplies (46); Contracts & Orders (61);  
COUNTRY: United States (1USA);

11/5/8 (Item 3 from file: 583)

Rechtsanwalte, Bardehle . Pagenberg . Dost . Altenburg . Frohwitter .  
Geissler & Partner, Postfach 86 06 20, D-81633 Munchen, (DE)  
PATENT (CC, No, Kind, Date): EP 257348 A2 880302 (Basic)  
EP 257348 A3 900207  
EP 257348 B1 931201  
APPLICATION (CC, No, Date): EP 87111121 870731;  
PRIORITY (CC, No, Date): US 900649 860826  
DESIGNATED STATES: DE; FR; GB; IT  
INTERNATIONAL PATENT CLASS: G06F-015/16 ; G06F-009/46  
ABSTRACT WORD COUNT: 135

LANGUAGE (Publication,Procedural,Application): English; English; English  
FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS B	(English)	EPBBF1	1206
CLAIMS B	(German)	EPBBF1	916
CLAIMS B	(French)	EPBBF1	1182
SPEC B	(English)	EPBBF1	14594
Total word count - document A			0
Total word count - document B			17898
Total word count - documents A + B			17898

INTERNATIONAL PATENT CLASS: G06F-015/16 ...

... G06F-009/46

...SPECIFICATION configurations. Some of the more common ones are as follows:

1. Point-to-point network

A point-to-point network is the simplest type of **network** and consists of a computer, **communication** line and a terminal or another **computer** at the other end of the line.

2. Multi-point **network**

The multi-point **network** is an extension of the point-to-point system and uses multiple point-to-point...

14/3,K/5 (Item 1 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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01084078 \*\*Image available\*\*

ARCHITECTURE AND METHOD FOR ORDER PLACEMENT WEB SERVICE

ARCHITECTURE ET PROCEDE PERMETTANT DE PASSER UNE COMMANDE A UN SERVICE WEB

Patent Applicant/Assignee:

HEWLETT-PACKARD DEVELOPMENT COMPANY L P, 20555 S.H. 249, Houston, TX  
77070, US, US (Residence), US (Nationality)

Inventor(s):

ANAGOL-SUBBARAO Anjali, 13725 Lexington Court, Saratoga, CA 95070, US,  
YOUNG Keoki Wai Hoong, 2009 Ensign Way, San Jose, CA 95133, US,  
PRADHAN Rajesh, 113 Outlook Circle, Pacifica, CA 94044, US,

Legal Representative:

HEMINGER Susan E (agent), Hewlett-Packard Company, IP Administration,  
P.O. Box 272400, Fort Collins, CO 80527-2400, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200406135 A2 20040115 (WO 0406135)

Application: WO 2003US21112 20030703 (PCT/WO US2003021112)

Priority Application: US 2002190180 20020705

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU  
CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP

*Date N.G.*

12/3,K/1 (Item 1 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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15648932 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Web-based design resource centre**  
ENGINEER

December 08, 2000

JOURNAL CODE: FTEN LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 66

... s software allows users to enter variables such as voltage and current requirements before automatically **configuring** the **correct product**. The **user** can then **order online** from the Dublin-based manufacturer for build and despatch within 48 hours.

www.excelsys.com

12/3,K/2 (Item 2 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

15009609 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**EFC Bancorp, Inc. Reports Fourth Quarter and Year End 2000 Operating Results**

PR NEWSWIRE

February 06, 2001

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 1181

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... s full service, 24 hour, internet banking product. This service, known as "MY eBank" is **complete** with bill payment capabilities and provides **online** information in real time. Systemax will custom- **configure PCs**, which will be available for **purchase** by the Bank's **customers** at a discount, to allow instant access to the Bank's online products and services...

12/3,K/3 (Item 3 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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14081240 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**(CNW) Seagate SeaTools Delivers 85 Percent Drop in Unnecessary Disc Drive Returns**

CANADA NEWSWIRE

December 05, 2000

JOURNAL CODE: WCNW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 906

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... A Email Forum, Multi-language Email Pre-sales and Technical Support, Customer Satisfaction Surveys, and **complete** historical product line support. Also on the **Web**, the Seagate Partner Program provides interactive **product** training, **customized** email information delivery, **selling** strategies, promotions, **customer** success stories, technical papers and other sales, marketing and customer service tools.

July 27, 2000

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 603

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... number of Macola customers use Macola's Product Configurator, Macola has included this in the **Internet** ordering environment also. This gives businesses a **complete product customization**, **product configuration** environment - even on the **Internet**.

**Web** .Orders is an extension of a business's internal **order** environment available to its **customers** on the Internet. As this order setting is online, there is no re-keying or...

12/3,K/10 (Item 10 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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11519813 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Sprint One of First Service Providers to Offer Cisco Products on Internet**

PR NEWSWIRE

June 15, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 307

...Internet.

By using a new Cisco application called the Integrated Commerce Solution, Sprint's business **customers** can now electronically **order** Cisco products **online** using the Cisco **Equipment Configurator** at **www.sprint.com/ciscoonline**. The Cisco **Equipment Configurator** ensures that all selected equipment is **compatible** by electronically checking the interoperability of the selected products.

12/3,K/11 (Item 11 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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10733811 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Primus eCRM Software Chosen by PowerQuest to Meet and Exceed Customer Expectations Worldwide**

BUSINESS WIRE

April 25, 2000

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 972

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... managing personalized marketing campaigns to precisely targeted audiences along with building and maintaining a powerful **Web** marketing database.

Primus(R) eSales is a robust sales **configuration** and **personalization product** for eBusiness. It allows easy customization of complex products by **customers**, fast set-up of **sales** information by non-technical managers, and **complete** tracking and reporting of customer activity. It will also integrate easily with existing eCommerce transaction ...